

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S54	0	("9823999.ap.").PN.	US-PGPUB; USPAT	OR	OFF	2006/03/31 16:44
S55	0	("823999.ap.").PN.	US-PGPUB; USPAT	OR	OFF	2006/03/31 16:44
S56	0	("823999.an.").PN.	US-PGPUB; USPAT	OR	OFF	2006/03/31 16:45
S57	0	"823999".an.	US-PGPUB; USPAT	OR	ON	2006/03/31 16:45
S58	4	"823999".ap.	US-PGPUB; USPAT	OR	ON	2006/03/31 16:45
S59	17	(live online (real\$5 adj time) instant\$6 expedi\$5 fast quick immediat\$5 prompt\$5 rapid\$4 speedy unmediated on-line im chat tele\$6 hot\$6 one-on-one personal ) adj5 ( schedul\$5 help consult\$6 advi\$6 check\$5 review\$5 eval\$6 explain\$5 expoun\$5 lesson demonstrat\$5 demo\$5 walk\$6 direct\$5 answer\$5 reply assist\$5 collaborat\$5 sale\$6 expert techni\$6 knowledg\$5 subject referral conferenc\$5 hook\$5 meet\$5 invit\$5 session appointment) and @ad<"20011201" and ( (mak\$4 set\$5 request\$5 creat\$5 fill\$5 send\$5 generat\$5 produc\$4 writ\$5 schedul\$5) adj4 (available appointment meeting consult\$6 advi\$6 check\$5 review\$5 eval\$6 explain\$5 conferenc\$4 expoun\$5 lesson demonstrat\$5 demo\$5 walk\$6 direct\$5 answer\$5 reply assist\$5 collaborat\$5 sale\$6 expert techni\$6 knowledg\$5 subject referral conferenc\$5 hook\$5 meet\$5 invit\$5 session ) ). ab. and (service adj provider) and (appointment near9 database)	US-PGPUB; USPAT	OR	ON	2006/03/31 16:49

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S60	3	(live ) adj5 ( communication session help consult\$6 advi\$6 check\$5 review\$5 eval\$6 explain\$5 expoun\$5 lesson demonstrat\$5 demo\$5 walk\$6 direct\$5 answer\$5 reply assist\$5 collaborat\$5 sale\$6 expert techni\$6 knowledg\$5 subject referral conferenc\$5 hook\$5 meet\$5 invit\$5 session appointment) and @ad<"20011201" and "705".clas. and ( (appointment schedule session conferenc\$5) adj database)	US-PGPUB; USPAT	OR	ON	2006/03/31 16:49
S61	37	( (live instant immediat\$5 ) adj5 (shop\$5 subscriber customer consumer user student patient) adj4 ( help resol\$5 media\$5 arbitrat\$5 consult\$6 advi\$6 check\$5 review\$5 eval\$6 explain\$5 expoun\$5 lesson demonstrat\$5 demo\$5 walk\$6 direct\$5 answer\$5 reply assist\$5 collaborat\$5 sale\$6 expert techni\$6 knowledg\$5 subject referral conferenc\$5 hook\$5 meet\$5 chat mess\$6) ) and @ad<"20011201" and ((alternat\$5 refer\$5 associat\$5 affiliat\$5 member\$5 ) adj4 (provider partner) )	US-PGPUB; USPAT	OR	ON	2006/03/31 16:49

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S62	18	( (live ) near4 ( help resol\$5 media\$5 arbitrat\$5 consult\$6 advi\$6 check\$5 review\$5 eval\$6 explain\$5 expoun\$5 lesson demonstrat\$5 demo\$5 walk\$6 direct\$5 answer\$5 reply assist\$5 collaborat\$5 sale\$6 expert techni\$6 knowledg\$5 subject referral conferenc\$5 hook\$5 meet\$5 chat mess\$6 appointment support ) ) and @ad<"20011201" and ( (unfulfilled unanswered unsatisfied unhappy unavailable busy rerout\$4 relay\$5 redirect\$5 switch\$5 forward\$4 refer\$5 defer\$5 ) near9 (discount coupon free giveaway promotion\$5 package award gift bonus prize voucher reward\$4 credit\$4 refund\$4 amount cash compensat\$5 money reparation writeoff recompense offset\$4 reimburs\$5 incentive induc\$5 motivation\$4 irresistible persuasive sweet\$5 deal) near5 (shop\$5 subscriber customer consumer user student patient buyer ) ) and ( (appointment meeting conferenc\$4 chat session) adj (database manager schedul\$5) )	US-PGPUB; USPAT	OR	ON	2006/03/31 16:49
S63	80	(( (discount coupon free giveaway promotion\$5 package award trial sample gift bonus prize voucher reward\$4 credit\$4 refund\$4 amount cash compensat\$5 money reparation writeoff recompense offset\$4 reimburs\$5 incentive induc\$5 motivation\$4 irresistible persuasive sweet\$5 deal) near5 ( unfulfilled unanswered unsatisfied unhappy unavailable unmet undeliver\$5 missed busy rerout\$4 relay\$5 redirect\$5 forward\$4 refer\$5 defer\$5 declin\$5 refus\$5 drop\$5 disconnect\$5 ) near5 (service order request) ) ) and @ad<"20011201" and 705/14. ccls.	US-PGPUB; USPAT	OR	ON	2006/03/31 16:49

## EAST Search History

S64	19	(( ( gift ) near5 ( ( unfulfilled unanswered unsatisfied unhappy unavailable unmet undeliver\$5 missed busy rerout\$4 relay\$5 redirect\$5 forward\$4 refer\$5 defer\$5 declin\$5 refus\$5 drop\$5 disconnect\$5 ) near5 (service order request) ) ) ) and @ad<"20011201"	US-PGPUB; USPAT	OR	ON	2006/03/31 16:49
S65	694	(( (live instant immediat\$5 ) near9 ( help resol\$5 media\$5 arbitrat\$5 consult\$6 advi\$6 check\$5 review\$5 eval\$6 explain\$5 expoun\$5 lesson demonstrat\$5 demo\$5 walk\$6 direct\$5 answer\$5 reply assist\$5 collaborat\$5 sale\$6 expert techni\$6 knowledg\$5 subject referral conferenc\$5 hook\$5 meet\$5 chat mess\$6) ) and @ad<"20011201" and ((accept\$5 confirm\$5 acknowledg\$5) near3 (appointment schedul\$5 session chat)) not (S59 S60 S62 S61 S64 S63)	US-PGPUB; USPAT	OR	ON	2006/03/31 16:57
S66	691	(( (live instant immediat\$5 expert real-time personal ) adj2 ( help resol\$5 media\$5 arbitrat\$5 consult\$6 advi\$6 check\$5 review\$5 eval\$6 explain\$5 expoun\$5 lesson demonstrat\$5 demo\$5 walk\$6 direct\$5 answer\$5 reply assist\$5 collaborat\$5 sale\$6 expert techni\$6 knowledg\$5 subject referral conferenc\$5 hook\$5 meet\$5 chat mess\$6) ) and @ad<"20011201" and ((accept\$5 confirm\$5 acknowledg\$5) near3 (appointment schedul\$5 session chat)) not (S59 S60 S62 S61 S64 S63)	US-PGPUB; USPAT	OR	ON	2006/03/31 17:22
S67	1	"6167379".pn.	US-PGPUB; USPAT	OR	ON	2006/03/31 17:12

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S68	394	( (live instant immediat\$5 expert real-time personal ) adj2 ( help resol\$5 media\$5 arbitrat\$5 consult\$6 advi\$6 check\$5 review\$5 eval\$6 explain\$5 expoun\$5 lesson demonstrat\$5 demo\$5 walk\$6 direct\$5 answer\$5 reply assist\$5 collaborat\$5 sale\$6 expert techni\$6 knowledg\$5 subject referral conferenc\$5 hook\$5 meet\$5 chat mess\$6) ) and @ad<"20011201" and ((accept\$5 confirm\$5 acknowledg\$5) near3 (appointment schedul\$5 session chat)) not (S59 S60 S62 S61 S64 S63) and ("705" "709" "379").clas.	US-PGPUB; USPAT	OR	ON	2006/03/31 17:23
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